

Working with External Services



When a student's attendance continues to cause concern despite additional support and intervention by the school, or the reasons for absence become more complex for the support of the school. It is appropriate for the school to engage with relevant specialist external services.



These services could include, but are not limited to:

- Local Authority Attendance and Welfare Officers
- Social Care
- Medical & Health Services
- Mentoring Programmes
- Alternative Provision
- CAMHS
- Youth Justice Service/Young Offenders Team
- (In more extreme situations) The Police

The services should only be considered when a student's attendance is continually declining and all strategies and support offered by the school have failed.



A request for support from external services will follow a decision taken jointly by school staff in consultation with parents and carers, unless it is a more extreme case and Police involvement is necessary and there is a concern for the student's safety. In seeking the support of external support services, those visiting the school will need to have access to the relevant Early Help Assessment Form, which will have been completed with parents and carers, to establish which strategies, interventions and support have already been implemented and how to move forward and where parental permission must be given.

